

# Human Factors in the Coming Age of Driverless Vehicle

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#### WSU VENTURES

Marketing Technology and In ×

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#### PUTTING SAFETY FIRST

Everyday wearable application with smartphone integration monitors fatigue and increases driver safety.

LEARN MORE

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#### 0000000







Ø 北京大学心理学系 Department of Psychology

2003

Psychology





2006

Human computer interaction

2007

distraction

# About Jibo He









2010

Visual cognition, eye-tracking, driver

Eye-tracking, statistics

2011

Driver distraction, driver fatigue



# user computer wandering factors usability distraction ev driving but used iracti eyeg tracking Visual Psychology cognition S.







# About Human Automation Interaction Lab

- Eye-trackers
- Advanced driving simulator
- Advanced flight simulator
- Microsoft HoloLens •
- Smartphones & smartwatches
- Google Glass
- NeuroSky EEG sensors •

Tobii, SMI eye-tracker, and SR Research Eyelink-eye tracker





Advanced Driving Simulator Upgrade Project

Jibo He

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#### Yes, Jibo He Can!!!



108 23 66

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# **Driving Pleasure and Survival Needs**





#### Sheer Driving Pleasure







# **Driving Pains**













#### **Drunk Driving**



#### **Drowsy Driving**

# **Driving Difficulty**



#### **Distracted Driving**



#### **Telescopes Low Vision Driving**













#### Top 10 global causes of liability loss by total value of claims [2011-2016]



19 Human Error





# **Driving Casualty**

# 23

**Defective product/work** 

#### 22 **Collision/crash**









# **A robotic vehicle that is** designed to travel between destinations without a human

# **Driverless Vehicle**





**Emergency Braking** Pedestrian Detection **Collision Avoidance** Environment Mapping

Lane Departure Warning



Adaptive Cruise Control

Camera

Short-/Medium-Range Radar



# Sensors in Driverless Vehicle











# Sensors in Driverless Vehicle













## **Brands of driverless vehicle**

\* Chang An \* Tesla ✤ Baidu \* Google

\* Audi \* Nissan ✤ BMW \* Volvo

✤ Didi **& Uber** \* Toyota





# Automation levels of driverless vehicles



There are no autonomous features.

LEVEL 3



These cars handle "dynamic driving tasks" but might still need intervention.

tasks" but might still need intervention.



#### LEVEL 2



These cars would have at least two automated functions.

#### LEVEL 5



These cars can operate entirely on their own without any driver presence.

their own without any driver presence.







# 

#### Your PC ran into a problem and needs to restart. We're just collecting some error info, and then we'll restart for you. (45% complete)

If you'd like to know more, you can search online later for this error: DRIVER\_IRQL\_NOT\_LESS\_OR\_EQUAL

# to err is machine "





# To err is machine,e.g. driverless vehicle

### Tesla driver killed in first fatal crash using Autopilot









# To err is machine, e.g. driverless vehicle

#### Google's Self-Driving Car Caused Its First Crash



E a a









#### Situational Awareness

#### **Computer Vision Algorithms lack Situational Awareness (Level 3): project** the future actions of the elements in the environment



# Human Factors Issues for Driverless Vehicles





Trust & Complacency









### **Insurance and Legal Issues**

### **Federal Automated Vehicles Policy Who must carry motor vehicle insurance**? **\* How to allocate liability when a crash occurs ?**

> Insurance Information Institute Liability laws might evolve to ensure autonomous vehicle technology advances are not brought to a halt.





#### **Customers Acceptance**

## > An Insurance Information Institute Pulse survey (2016)

# vehicle."

### \* 50 percent: "manufacturer should bear responsibility for an accident"

### only 25 percent: "willing to pay more for a driverless car to cover the manufacturer's liability in case of an accident."

### \* 55 percent of consumers: "would not ride in an autonomous





#### **Security and Privacy**

### "The hackers can take control of the brakes, engine or other components of a person's car remotely."

### The Guardian (2016)



#### ATTACKING AUTONOMOUS VEHICLE SENSORS



9













# Human Sensing Technologies





![](_page_25_Figure_3.jpeg)

![](_page_25_Picture_4.jpeg)

![](_page_25_Figure_5.jpeg)

9

![](_page_25_Picture_7.jpeg)

# Human Sensing Technologies

![](_page_26_Picture_1.jpeg)

#### $\checkmark$ Face recognition $\checkmark$ Head tracking

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![](_page_26_Picture_3.jpeg)

![](_page_26_Picture_5.jpeg)

#### $\checkmark$ Gaze tracking $\checkmark$ Lip reading

![](_page_26_Picture_7.jpeg)

![](_page_27_Picture_0.jpeg)

# **A** robotic vehicle that is designed to travel between destinations by integrati uman factors & techno

![](_page_27_Picture_2.jpeg)

![](_page_27_Picture_3.jpeg)

# Take-Home Message: Driverless Vehicle

![](_page_27_Picture_6.jpeg)

![](_page_28_Picture_0.jpeg)

![](_page_28_Picture_1.jpeg)

## devices: A feasibility study of the proximity sensor. *Applied Ergonomics*.

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- $\succ$ Vehicle Design, Bolton Landing New York.
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![](_page_28_Picture_14.jpeg)